

Figure 1

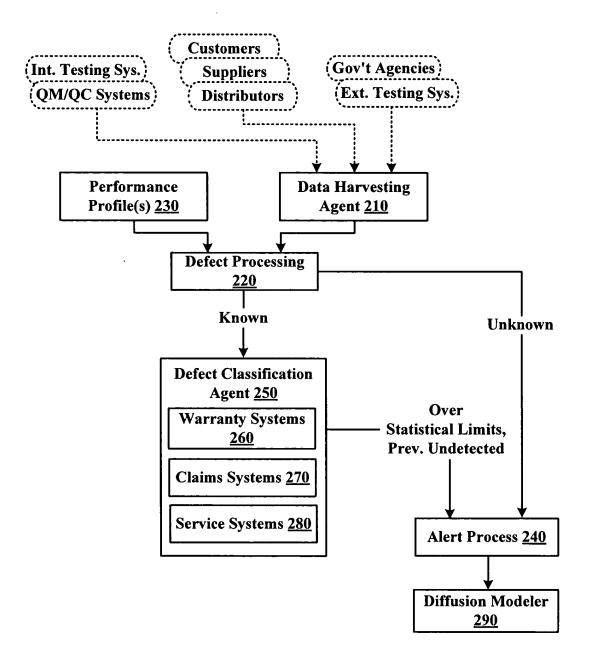


Figure 2

<u>200</u>

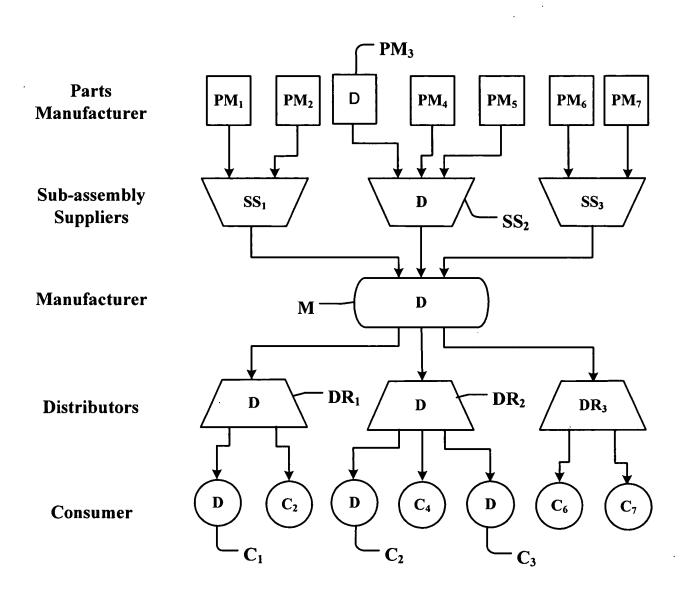


Figure 3

<u>300</u>

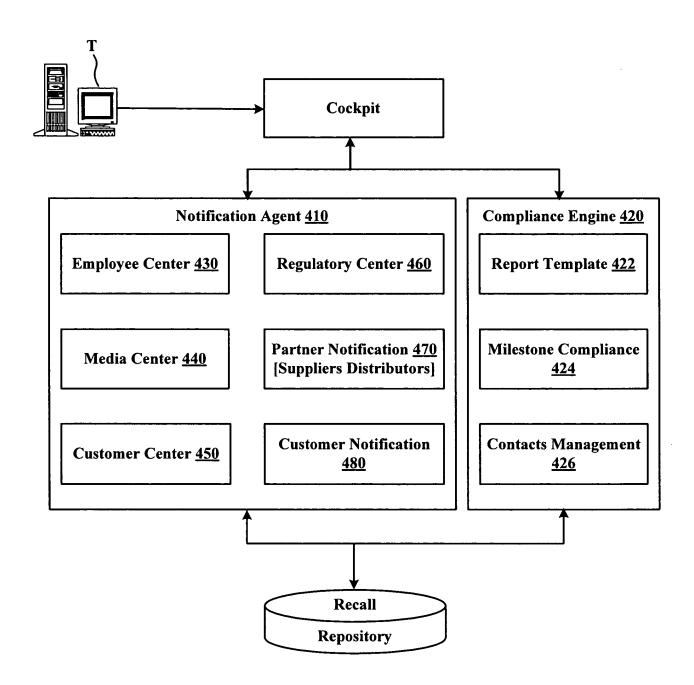


Figure 4

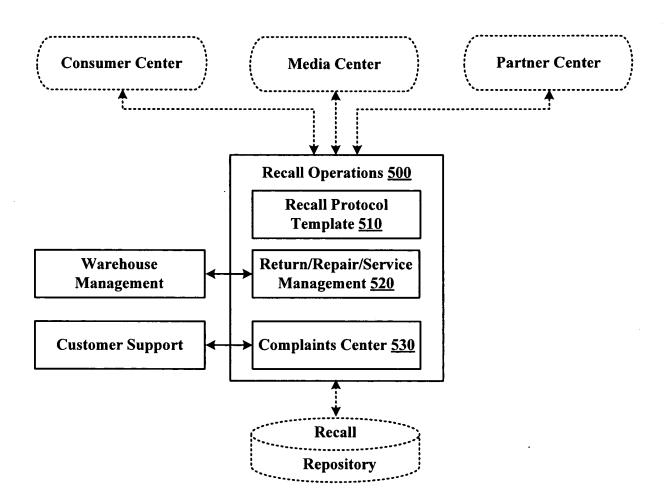


Figure 5

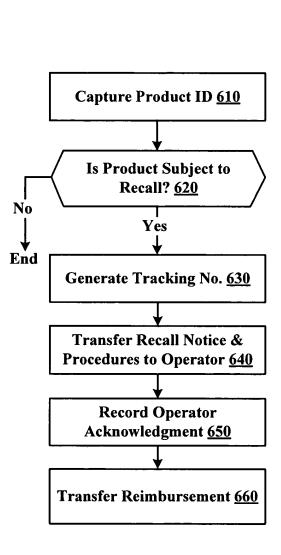


Figure 6

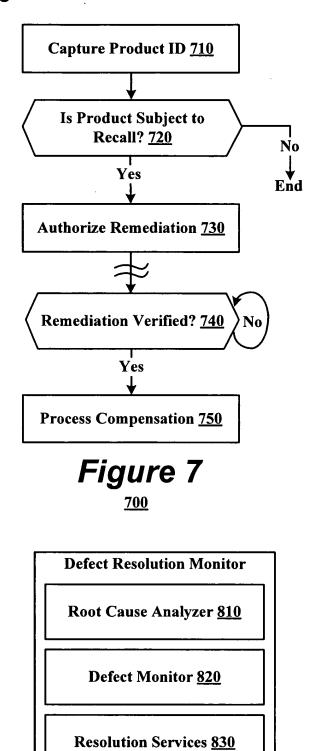


Figure 8

umers Hoot Cause Analysis Monitoring Exchange Exchange Brocess Process Revamped Service Gaps Testing Test Results Tresting Trest Results Monitoring Additional Trest Results Trest Results Trest Results Monitoring Agency Data	Logistics Improvement	Revised Distribution					Rev'd Prod. Inflow		S Revised Supply			
Root Cause Analysis Mo Process Process Process Test Results Type Process Agency Data Agency Data Results Supply Process Suppl	Data Exchange		Distribution Gaps	Service Gaps		Test Results			Supply Error	Monitoring		6 9
L S L B B B B B B B B B B B B B B B B B	Defect Monitoring					Additional Testing	Quality Improvements		Revamped Supply			Figure
umers lbutors ce uction liers a	Root Cause Analysis		Distribution Process	Service Process		Test Results	Production Process		Supply Process	Agency Data		
Constring Sales Sales Sales Recal Recal Agen Medi		Consumers	Distributors	Service	Sales	Testing	Production	Recall Team	Suppliers	Agencies	Media	
Manufacturer					1211	1128111111	T AT		J			

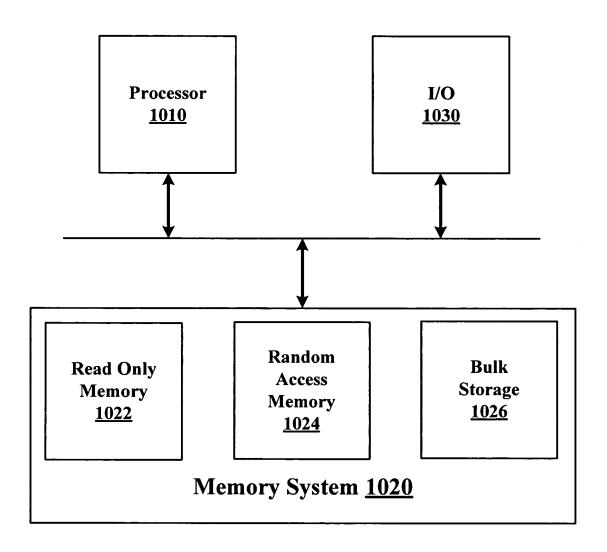


Figure 10